

Complaint - Financial assistance



If you have received an answer to your application and disagree with the result, you can complain. You can send your complaint to the NAV office who processed your application. The deadline for complaining is 3 (three) weeks after you receive the letter of decision.

You may take a picture of your complaint or scan it, and then send it digitally as an attachment to your application for financial assistance. You may also deliver it at the NAV office which processed your application. Your NAV office can assist you if you need help to write the complaint.

Personal information

Name: _____

ID number (11 digits): _____

Address: _____

Telephone number: _____

Postal code and place: _____

The complaint refers to the decision

Decision date: _____

Case number: _____

Explain what you disagree with and what you want to be changed.

Please attach documentation you think may be important.

Date: _____

Signature: _____